



HRD CORP WORKSHOP

TRAINING PROVIDER MODULE





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INTRODUCTION- TRAINING PROVIDER





Definition of Training Provider

HRD Corp Registered Training Provider refers to the company or organisation that acts as a Training Vendor to HRD Corp Registered Employers. In general, HRD Corp registered employers are allowed to make claims by attending trainings conducted by HRD Corp Registered Training Providers.

License Validity

- Renewable one (1) year validity
- Submission renewal must be made 3 months before expiry date
- Supporting documents required as per the <u>link</u>



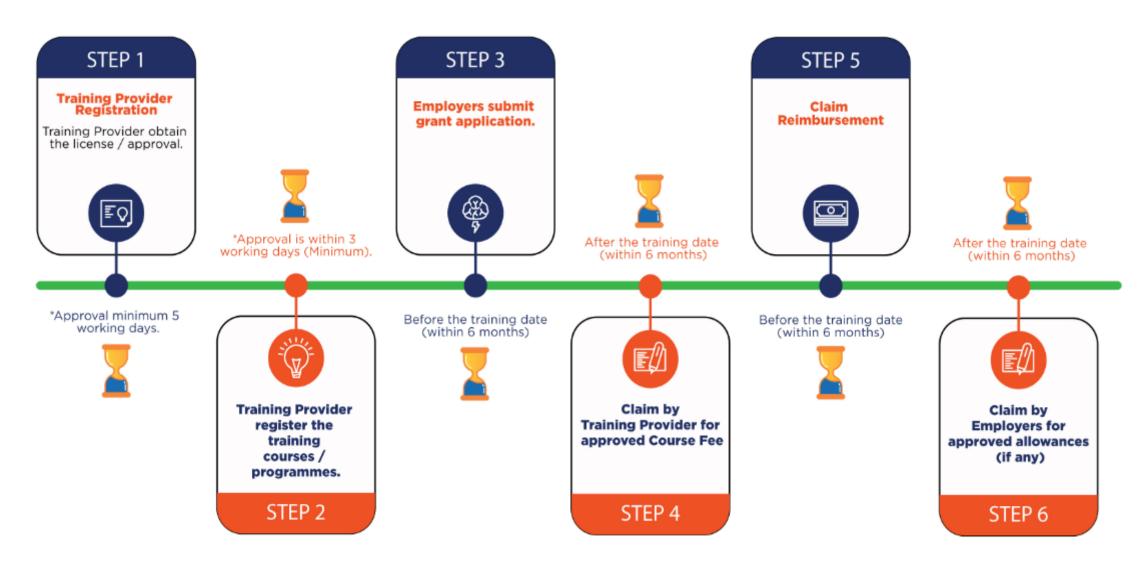


SCHEME OFFERED





BASIC FLOW TO CONDUCT TRAINING & CLAIM



HRD CORP CLAIMABLE COURSES





Employers are not required to make upfront payment for the course fee to the Registered Training Provider, as the course fee will be debited from the employer's account as programmes conducted under HRD Corp Claimable Courses must be registered with HRD Corp. Effective 1st April 2021, all registered training providers must register their programmes under HRD Corp's Claimable Courses (Employer Circular 3/2021). For details on **EXCEPTION**, please refer to the same circular.



Submission via e-tris under **HRD Corp Claimable Courses**Application must be submitted by employers **before commencement of training date**



Minimum duration is 4 hours

IN-HOUSE

TRAINEES:

Min: 2 pax Max: 25 pax (technical) 35 pax (softskill)

Team Building type of programme: 40 pax (max)

(35 pax : 1 trainer , 36 – 40 pax : 2 trainers)

Certification Training Programme: **no limitation to the number of trainees**Can be conducted at own premise, hotel / external training place

PROVIDER:

HRD Corp Registered Training Provider

FINANCIAL ASSISTANCE:

External Trainer Course Fee:

Employer Specific Course Max RM6,000/day/group HRD Corp Focus Area Course Max RM8000/day/group

Certification Training Programme: as per quotation

Other Claimable Cost:

- Meal allowance
- Trainee Allowance
- Consumable Training Materials
- Airfare Ticket OR Transportation

PUBLIC

TRAINEES:

Min: 1 pax Max: 9 pax

Certification Training Programme: no limitation number of trainees

FINANCIAL ASSISTANCE:

Local Training Course Fee:

Employer Specific Course Max RM1,300/day/pax HRD Corp Focus Area Course Max RM3000/day/pax Certification Training Programme: as per quotation

Other Claimable Cost:

- Trainee Allowance
- •Flight Ticket

Required supporting documents:

- Course Content
- Invoice/Quotation of Course Fee / Transportation (if any)
- Trainer Profile

HRD CORP CLAIMABLE COURSES - JOINT TRAINING





- To encourage training in-house using internal or external trainer which involves participants from several (two or more) employers registered with HRD Corp
- Consists of organizers and participating employers: Organizer will manage the venue of the training, deal with trainers as well as provide consumable training materials



Submission via e-tris under HRD Corp Claimable Courses

Application must be submitted by employers before commencement of training date



Minimum duration is 4 hours



IN-HOUSE

TRAINEES:

Min: 2 pax

Max: 35 - 40 pax

Can be conducted at own premise, hotel OR external training place

PROVIDER:

HRD Corp Registered Training Provider

FINANCIAL ASSISTANCE:

External Trainer Course Fee:

Employer Specific Course Max RM6,000/day/group HRD Corp Focus Area Course Max RM8000/day/group

Certification Training Programme: as per quotation Internal Trainer Allowance: RM1,000/day/group

Other Claimable Cost:

- Meal allowance
- Trainee Allowance
- Consumable Training Materials
- Hotel Rental Package OR Training Rental Place
- Airfare Ticket OR Transportation

Required supporting documents:

- Course Content
- Trainer Profile
- Invoice/Quotation of Course Fee
- Cost Breakdown Letter
- Invoice/Quotation of Transportation (if any)

Required information:

- Trainer and Training Provider information (if any)
- Trainees Information
- Total Estimated Costs Applied

Sample Cost Breakdown Letter





ONTOH SURAT PENGESAHAN LATIHAN YANG DIJALANKAN OLEH MAJIKAN PENGANJUR BERSAM SAMA DENGAN MAJIKAN LAIN				
	ABC SDN, BHD, 123, JALAN WAW 000, KUALA LUM	VASAN		
etua Eksekutif embangunan <u>Sumber Manusia Berhad</u> (isma HRDF Ilan Beringin ukit <u>Damansara</u> 2490 <u>KUALA</u> LUMPUR Jan, ENGESAHAN PECAHAN KOS LATIHAN YA				
engambil bahagian dalam kursus	(tajuk penu	h kursus)		
ng diadakan pada/mulai tarikh	tacikh hingga bertempat			
L	(tempoh	Kursus)		
(tempat kursus dijalankan) Pecahan kos yang dikenakan kepa perti berikut:-	da setiap syarikat	yang menyertai kursus tersebutadalah		
NAMA SYARIKAT	BIL. PELATIH	PECAHAN KOS (RM)		
		YURAN LATIHAN		
arikat ABC <u>Sdn.</u> Bhd. (organizer)	5	5000.00		
arikat DEF <u>Sdn</u> . Bhd.	3	3000.00		
arikat GHI <u>Sdn.</u> Bhd.	2	2000.00		
JUMLAH	10	10000.00		
ekian, terima kasih.				



Company Letterhead (Organiser)

Note:

- The same letter must be attach during the grant submission by the participant company
- Each company must submit the grant application at the same time

CLICK HERE

HRD CORP CLAIMABLE COURSES - DEVELOPMENT PROGRAMME





Objective: To encourage employees to pursue a Diploma, Degree, Masters, PhD, industrial PhD and postgraduate certificates offered by public and private colleges and universities, in order to retrain and upgrade their employees' skills.





Submission via e-tris under **HRD Corp Claimable Courses**Application must be submitted by employers **before commencement of the training date**



No min. and max. duration

TRAINEES:

No min and max

TRAINING PROVIDER:

Registered training provider, registered public or private colleges/universities

FINANCIAL ASSISTANCE:

- Course Fee (as per quotation including registration and examination fee)
- Thesis Allowance (RM600 claimable for Masters and RM1,000 claimable for PhD; only for full time courses)
- Study Allowance (RM900 per month claimable for courses within Malaysia and RM5,000 claimable for courses outside Malaysia; pro-rate on a daily basis if the month for the start or end date of the course is less than one (1) month; only for full time courses)

Overseas Courses (Claimable for Masters and PhD courses only)

Other Claimable Cost:

Airfare Ticket

Required supporting documents:

- Programme Syllabus
- Invoice/Quotation
- A copy of confirmation letter from College or University

HRD CORP CLAIMABLE COURSES - E-LEARNING





- E-learning is a learning method using electronic technologies to access training curriculum outside of a physical classroom
- Programme delivered completely online usually through the internet



Submission via e-tris under HRD Corp Claimable Courses before A Minimum duration: commencement of training date

1 hour. Training hours can be accumulated

FINANCIAL ASSISTANCE:

Course Fee max RM700/7hours/trainee

Certification Training Programme: as per quotation

PROVIDER:

HRD Corp registered training provider

Full e-learning (or by Subscription)

a. Self-learning

Trainees are offered a wide range of training programmes in various packages.

b. Interactive learning

Self-paced e-learning is usually a web-based training comprising a set of interactive e-lessons (text, graphics, animations, audio, video, etc)

c. Simulations learning

Creating a learning environment that "simulates" the real world (Video-based, Game-based, Story-based, etc).

d. Blended e-learning / Hybrid

Combination of classroom e-learning through LAN or WAN. Synchronous and asynchronous online discussions as to facilitate communication and knowledge among trainees.

Required supporting documents:

- Course Content
- Invoice/Quotation of Course Fee

Required information:

Training Provider Trainees Total Estimated Costs Applied

TRAINEES: Minimum 1 pax, NO MAX pax

HRD CORP CLAIMABLE COURSES - REMOTE ONLINE LEARNING





• A virtual classroom is an online event where a trainer remotely and in real-time conduct training to a group of trainees using a combination of materials. The classroom is created via video conference apps such as Zoom, Microsoft Teams, etc.





Submission via e-tris under HRD Corp Claimable Courses before commencement of training date



Minimum duration:

4 hours (can be accumulated)

PUBLIC

TRAINEES:

Min: 2 pax

Max: 35 pax (Non-Technical/Soft skill) | 25 pax (Technical)

IN-HOUSE

PROVIDER: HRD Corp Registered Training Provider

FINANCIAL ASSISTANCE:

External Trainer Course Fee:

RM700/7hours/trainee BUT not exceeding:

Employer Specific Course fee max RM6,000/day/group OR HRD Corp Focus Area Course max RM8,000/day/group Certification Training Programme: as per quotation

Internet data cost of **RM100/group**HRD Corp approved physical and licensed digital material;

NOTE: Employers who wish for prior approved classroom training to be delivered live online must submit a modification of the approved grant. The training can only commence upon the approval of the modification and entitled for course fee only.

TRAINEES:

Min: 1 pax Max: 9 pax

FINANCIAL ASSISTANCE:

Local Training Course Fee:

Course Fee max RM700/7hours/trainee

HRD Corp Focus Area Course max RM2000/day/pax

Certification Training Programme: as per quotation

HRD Corp-approved physical and licensed digital material;

Required supporting documents:

- Course Content
- Invoice/Quotation of Course Fee
- Trainer Profile

Required information:

- Training Provider information
- Trainees Information
- Total Estimated Costs Applied

HRD CORP CLAIMABLE COURSES - MOBILE LEARNING

- Mobile learning focuses on the usage of mobile apps via devices such as smartphones, tablets and notebooks which allow learners to consume their learning and training at their own pace.
- Mobile learning application provides opportunity for employers to share their training content as well as receive immediate feedback from employees.



Submission via e-tris under HRD Corp Claimable Courses
Application must be submitted by employers
before the commencement of training date



Minimum duration:

4 hours. Training hours can be accumulated

TRAINEES:

No min AND max

PROVIDER: HRD Corp-registered training provider

FINANCIAL ASSISTANCE

Course Fee:

Max RM700/7hours/Trainee

Certification and Examination fee are CLAIMABLE as quoted by Certification and / or examination body.

Required supporting documents:

- Course Content
- Invoice/Quotation of Course Fee
- Trainer profile (live training)

Required information:

Training Provider information Trainees Information Total Estimated Costs Applied

HRD CORP CLAIMABLE COURSES - JOB COACH





To conduct special training programme for persons with disabilities (PWDs) to enable them to work or be open for employment through gaining practical skills.



Submission via e-tris under **HRD Corp Claimable Courses**Application must be submitted by employers **before commencement of training date**



Minimum duration is 4 hours



TRAINEES:

No min and max

PROVIDER:

HRD Corp registered training provider

FINANCIAL ASSISTANCE:

Course Fee

RM50 per hour for the 1st two (2) hours and RM30 for each subsequent hour (not exceeding RM300 per day)

Other Claimable Cost:

- Meal allowance
- Trainee Allowance
- Consumable Training Materials
- Airfare Ticket / Transportation

Required supporting documents:

- Course Content
- Invoice/Quotation
- A copy of trainee verification card (PWD card issued by Malaysia's Social Welfare Department)
- Trainer Profile

HRD CORP CLAIMABLE COURSES - COACHING AND MENTORING









- Programmed to ensure continuous process of development, feedback and positive learning energy focused on employees
- To motivate employees to bring out the best of their capabilities, develop individual potentials and optimise the person's skills and knowledge (EXECUTIVE, PERFORMANCE, SKILLS)
- To address issues on the skills that need to be strengthened, lapses in some working behaviours and possible performance that need to be corrected



Submission via e-tris under **HRD Corp Claimable Courses**Application must be submitted by employers **before commencement of training date**



FINANCIAL ASSISTANCE:

The financial assistance to be granted to each employer is subjected to a maximum of 10% of the total levy balance as of 1st January in the year that the application was submitted



Minimum duration is 4 hours per trainee

TRAINEES:

No min AND max (one-to-one session or one-to-two session)

PROVIDER:

HRD Corp registered training provider

Course Fee

Max RM6,000/day/group

Only course fee. No allowances are included

Required supporting documents:

- Course Content
- Trainer Profile
- Invoice/Quotation





ALLOWABLE COST MATRIX - ACM

ALLOWABLE COST MATRIX

1. IN-HOUSE TRAINING (FACE TO FACE)

TYPE OF TRAINING	Training conducte	TERNAL TRAINER ed by a company's onnel	Training conduct	TERNAL TRAINER ted by an external provider	Training conducte	VERSEA TRAINER ad by a trainer from road	SUPPORTING
VENUE OF TRAINING ELIGIBILITY	EMPLOYER'S PREMISE	EXTERNAL TRAINING PREMISE / HOTEL	EMPLOYER'S PREMISE	EXTERNAL TRAINING PREMISE / HOTEL	EMPLOYER'S PREMISE	EXTERNAL TRAINING PREMISE / HOTEL	DOCUMENT(S)
 a) Internal trainer(s) Allowance = max RM1,000/day - Training <5 pax: Will be prorated 	☑	☑					No supporting document needed @
b) Course fee - max RM8,000/group/day for HRD Corp Focus Area Courses - max RM6,000/group/day for Employer-Specific Courses *Trainees <5 pax: Will be prorated			V	Ø	V	Ø	Receipt
c) Meal Allowance for trainee(s) and internal/external trainer(s) =max RM50/pax/day (training session must be a minimum of 4 hours per day)	Ø		V		V		No supporting document needed @
d) Overseas Trainer Daily Allowance = max RM400/day					V	V	No supporting document needed ⊚
e) Allowance (for trainee(s)/internal trainer(s) from branches) and external trainer(s) - \$ 100km = max RM150 - >100km = max RM400* *employers can request for 1 extra day for trainee(s) from branch (involve movement) and internal trainer(s)	Ø	Ø	V	(A)	V	Ø	No supporting document needed@
g) Air ticket = actual rate of air fare (for trainee(s)/ internal trainer(s) from branches and external & oversea trainer(s)	Ø	V	V	V	V	N	Ticket stub/E-Ticket Evidence/Receipt & invoice from travel agen
h) Transportation = as per quotation		Ø		☑		<	Receipt from the transport provider
i) Consumable Training Materials (if total amount is \$RM100, itemisation of materials are not required)	Ø	Ø	V	A	V	N.	No supporting document needed
NOTES			*external trainer(s) can only apply for either Meal Allowance or Daily Allowance	"external trainer(s) can only apply for either Rental of Training Place/ Hotel Package or Daily Allowance			© Refer to Additional Notes (Item 4)







2) LOCAL PUBLIC TRAINING / SEMINAR / CONFERENCE (FACE TO FACE)

Eligibility	How To Claim
a) Course Fee - max RM3,000/pax/dayfor HRD Corp Focus Area Courses - max RM1,300/pax/day for Employer Specific Courses	Receipt
b) Allowance - s 100km = max RM150/pax/day - >100km = max RM400/pax/day (employers can request for 1 extra day)	No supporting document needed⊕
c) Air Tickets = Actual rate of air fare	Ticket stub/E-Ticket Evidence/Receipt & Invoice from travel agent

3) OVERSEAS TRAINING / SEMINAR / CONFERENCE (FACE TO FACE)

Type of Training	Eligibility	How To Claim
Overseas Training	a) Course Fee as charged (has to be converted to RM)	Receipt
	Daily Allowance max RM1,000/pax/day (employers can request for 2 extra days)	No supporting document needed ②
	c) Air Tickets = Actual rate of air fare	Ticket stub/E-Ticket
	Note: All costs are subject to HRD Corp's Terms & Conditions as well as rate of financial assistance. Subject to 50% rate of financial assistance.	Evidence/ Receipt & Invoice from travel agent
Overseas Seminar/ Conference	a) Seminar/Conference Fee = as charged (has to be converted to RM)	Receipt
	b) Daily Allowance max RM1,000/pax/day (employers can request for 2 extra days)	No supporting document needed⊚
	c) Air Tickets = Actual rate of air fare	Ticket stub/E-Ticket
	Note: All costs are subject to PSMB's Terms & Conditions as well as rate of financial assistance. Subject to 50% rate of financial assistance.	Evidence/Receipt & Invoice from travel agent

4) ONLINE TRAINING

Type of Training	Eligibility	How To Claim
Public ROT	Course Fee - max RM2,000/pax/day for HRD Corp Focus Area Courses - max RM700/pax/day for Employer- Specific Courses	Receipt System generated attendance
E-Learning/ Mobile	Course Fee - max RM700/pax/day for Employer- Specific Courses	Receipt System generated attendance
In-House Remote Online Training (ROT)	Maximum of RM700/pax/day, limited to an amount not exceeding: - max RM8,000/group/day for HRD Corp Focus Area Courses *Trainees <5 pax: will be prorated - max RM6,000/group/day for Employer-Specific Courses	Receipt System generated attendance





Type of Training	Eligibility	How To Claim
Certification Remote Online Training (ROT)	Professional Certification/Examination fees as quoted by the certification/examination body.	Receipt (breakdown cost between Course fees and Examination fees)* System generated attendance

^{*}to provide confirmation from certification/examination bodies.

5) ONLINE TRAINING (E-LEARNING)

The financial assistance offered is as per table below:-

Training Hours (s)	Number to key in the Estimated Cost Table in e-tris	Maximum Financial Assistance Allowed
1 Hour	0.1	RM70/pax
2 Hours	0.2	RM140/pax
3 Hours	0.3	RM210/pax
4 Hours	0.5	RM350/pax
5 Hours	0.7	RM490/pax
6 Hours	0.8	RM560/pax
7 Hours	1.0	RM700/pax

^{*}The above calculation is applicable for e-Learning training ONLY where the total training hours is less or equal to 7 hours.

CONSUMABLE TRAINING MATERIALS FOR ONLINE TRAINING

Eligibility	How To Claim
it into corp approved physical and incensed digital	i. HRD Corp approval letter ii. No supporting document needed
b. Public ROT i. HRD Corp-approved physical and licensed digital material.	i. HRD Corp approval letter





HRD CORP FOCUS AREA

HRD Corp Focus Area Courses are developed with the aim of supporting Government initiatives in nation building. The courses offered through the HRD Corp Focus Areas are designed to provide the workforce with the skills needed for the jobs of today and those of tomorrow. Based on the nine (9) pillars listed in the table below:

Employer is required to indicate in their grant application in e-Tris if they are applying the grant for a HRD Corp Focus Area Course. Upon receiving the Grant application from employer, HRD Corp will evaluate the course content and other relevant documents to determine if the course meets the requirements of the HRD Corp Focus Area Courses.

No.	HRD Corp Focus Area Definition/Description
1.	Industry 4.0
2.	Green Technology / Renewable Energy
3.	FinTech – Financial technology
4.	Smart Construction
5.	Smart Farming

No.	HRD Corp Focus Area Definition/Description
6.	Aerospace industry
7.	Block Chain
8.	Micro- Credential
9.	Future Technology

CLICK HERE

EMPLOYER SPECIFIC

Employer-Specific Courses are those not listed under the priority areas above and are typically conducted to meet the employers' specific training requirements





UPFRONT PAYMENT



Subject to the consent from the Registered Employer, the Training Provider may request for an upfront payment of a maximum of 30% based on the total course fee approved

Any request for upfront payment must be made during the Grant Application process by the registered employer. The employer and training provider must take full responsibility to ensure that the training is completed.

The upfront payment for the Training Provider must be discussed and decided upon mutual consent by both **Training Provider and Employer**

HRD Corp will pay the requested upfront payment directly to the Registered Training Provider.

In the event that the training was cancelled or could not be completed for any reason, the Training Provider is required to refund the upfront payment to HRD Corp within one (1) month from the date that HRD Corp was notified. HRD Corp has the absolute discretion to take the necessary actions to recover the payment disbursed.

The Claim for the balance of payment can only be made after the completion of the trainina.





REFUND - UPFRONT PAYMENT

In the event of programme been cancelled, Training Provider is responsible to refund the up-front payment to HRD Corp. The up-front payment can be transferred directly to HRD Corp Public Bank Berhad current account as follow;

Bank Name: Pembangunan Sumber Manusia Berhad – PBB Grant

Account Number: 3084367622

Once payment has been made, please notify us via email by sending the proof of payment to the following email: sitimarina@hrdcorp.gov.my





CASE STUDY: CLAIM PRORATE SCENARIO





IN HOUSE SCENARIO

FACE-TO-FACE IN-HOUSE TRAINING (EXTERNAL TRAINER)				
Scenarios	Proposed solution			
Grant approved trainees = 25pax Grant approved amount = RM6,000 Number of trainees attended the training = 7pax	Claim can be approved full amount because actual trainee's attendance >5pax Claim approved amount = RM6,000			
	However, claim will be pro-rated <u>IF</u> in quotation fees charged per pax.			
Grant approved trainees = 25pax Grant approved amount = RM6,000 Number of trainees attended the training	Claim will be pro-rated because actual trainee's attendance <5pax			
= 4pax	Claim approved amount = RM4,800 $\frac{4}{5} X RM6,000$			
	However, claim will be pro-rated <u>IF</u> in quotation fees charged per pax.			
Grant approved trainees = 25pax Grant approved amount = RM5,300 Number of trainees attended the training = 7pax	Claim can be approved full amount because actual trainee's attendance >5pax			
	Claim approved amount = RM5,300 However, claim will be pro-rated <u>IF</u> in quotation fees charged per pax.			





IN HOUSE SCENARIO

Grant approved trainees = 25pax Grant approved amount = RM5,300 Number of trainees attended the training	Claim will be pro-rated because actual trainee's attendance <5pax
= 4pax	Claim approved amount = RM4,240 $\frac{4}{5} X RM5,300$
	However, claim will be pro-rated <u>IF</u> in quotation fees charged per pax.
Grant approved trainees = 4pax Grant approved amount = RM4,800 Number of trainees attended the training = 3pax	Claim will be pro-rated because grant approved trainees and trainee's attendance <5pax
	Claim approved amount = RM3,600 $\frac{3}{4} X RM4,800$
	However, claim will be pro-rated IF in quotation fees charged per pax.
Grant approved trainees = 4pax Grant approved amount = RM4,000 Number of trainees attended the training	Claim will be pro-rated because grant approved trainees and trainee's attendance <5pax
= 3pax	Claim approved amount = RM3,000 $\frac{3}{4} X RM4,000$
	However, claim will be pro-rated <u>IF</u> in quotation fees charged per pax.





REMOTE ONLINE TRAINING (ROT) SCENARIO

ROT IN-HOUSE TRAINING (EXTERNAL TRAINER)				
Scenarios	Proposed solution			
Grant approved trainees = 20pax Grant approved amount = RM6,000 Number of trainees attended the training = 9pax	Claim will be pro-rated based on RM700/pax/day RM700 X 9pax = RM6,300			
	Claim approved amount = RM6,000; whichever lower. However, claim will be pro-rated <u>IF</u> in quotation fees charged per pax.			
Grant approved trainees = 20pax Grant approved amount = RM6,000 Number of trainees attended the training = 8pax	Claim will be pro-rated based on RM700/pax/day RM700 X 8pax = RM5,600 Claim approved amount = RM5,600; whichever lower. However, claim will be pro-rated IF in quotation fees charged per pax.			
Grant approved trainees = 20pax Grant approved amount = RM5,300 Number of trainees attended the training = 8pax	Claim will be pro-rated based on RM700/pax/day RM700 X 8pax = RM5,600 Claim approved amount = RM5,300; whichever lower. However, claim will be pro-rated IF in quotation fees charged per pax.			





REMOTE ONLINE TRAINING (ROT) SCENARIO

ROT IN-HOUSE TRAINING (EXTERNAL TRAINER)				
Scenarios	Proposed solution			
Grant approved trainees = 8pax Grant approved amount = RM4,400 Number of trainees attended the training = 7pax	Claim will be pro-rated based on RM700/pax/day $RM700 X 7 vax = RM4.900$			
	Claim approved amount = RM4,400; whichever lower. However, claim will be pro-rated IF in quotation fees charged per pax.			
Grant approved trainees = 8pax Grant approved amount = RM5,600 Number of trainees attended the training = 7pax	Claim will be pro-rated based on RM700/pax/day $RM700 X 7pax = RM4,900$			
	Claim approved amount = RM4,900; whichever lower. However, claim will be pro-rated <u>IF</u> in quotation fees charged per <u>pax</u> .			
Grant approved trainees = 8pax Grant approved amount = RM5,000 Number of trainees attended the training = 7pax	Claim will be pro-rated based on RM700/pax/day $RM700 X 7pax = RM4,900$			
	Claim approved amount = RM4,900; whichever lower. However, claim will be pro-rated <u>IF</u> in quotation fees charged per pax.			
Grant approved trainees = 8pax Grant approved amount = RM4,400 Number of trainees attended the training = 7pax	Claim will be pro-rated based on RM700/pax/day $RM700 X7pax = RM4,900$			
	Claim approved amount = RM4,400; whichever lower. However, claim will be pro-rated <u>IF</u> in quotation fees charged per <u>pax</u> .			





HRD CORP CLAIM SUBMISSION FOR TRAINING PROVIDERS

HRD CORP CLAIMABLE COURSES

FORMERLY KNOWN AS SKIM BANTUAN LATIHAN KHAS (SBL-KHAS)

TRAINING GRANT CLAIMS CONCEPT





Grant Approval Before Training - Compulsory

Employer must obtain the grant approval and complete the training programme / purchase before submitting their claims.

Claim Submission Upon Completion of Training – Within 6 months

Claims need to be submitted by training providers / employers online, via e-TRiS, within six (6) months of completing the training/ after purchase.

HRD CORP CLAIMABLE COURSES





Formerly known as Skim Bantuan Latihan Khas (SBL-Khas)

- Employer needs to obtain prior approval from Employer Grant Unit.
- The course fees will be automatically deducted from the levy balance upon grant approval.
- Training provider is eligible to claim for training fees only.
- Employer needs to pay other costs (if any) in advance; e.g., hotel rental package / training place rental / transportation / flight ticket.
- Employer is eligible to claim other costs of reimbursement including daily and meal allowance, plus others.
- Training provider and employer need to submit claims online via e-TRiS, after the training has been completed.
- Employer can only proceed with the claim after the training provider's claim approved.

FACTORS AFFECT REIMBURSEMENT OF CLAIMS





1) Attendance

• The claim amount is based on the number of attending trainees and actual period of training. If the number of attending trainees is less than the approved trainees, employers will not be paid for the non attending trainees. For example:

No. of Trainees Approved	Allowance Approved	Actual Trainees Attended	Total Amount Will Approved
5	RM1,000.00	4	RM800.00
5	RM1,000.00	6	RM1,000.00

2) Course Fees

- The fees will be prorated if less than 5 trainees attended the approved programme for in-house physical training.
- Meanwhile for in-house remote online training, the amount will be prorated if the actual number of trainees is less than the grant approval, which cannot exceed RM700/pax/day

CLAIM PROCESS THROUGH ETRIS



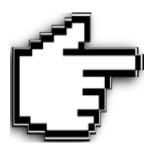




Claims need to be submitted by training providers after the approval of grants and training completion.



Effective 1 August 2019, training claims must be submitted within six (6) months of training completion.



- Claims for HRD Corp Claimable Course must be submitted by training providers before employer's claim submission.
- Training providers must ensure that the trainee attendance is accurate, as employers will not be able to amend it once it has been approved.





HRD CORP CLAIM SUBMISSION FOR TRAINING PROVIDERS

MANUAL GUIDE e-TRIS







- (1) Login to **Training Provider's e-TRiS account**
- (2) Click on **Applications**



CLAIM PROCESS THROUGH e-TRIS (HRD CORP CLAIMABLE COURSE – TRAINING PROVIDER)

MINISTRY OF HUMAN RESOURCES



- (3) Click on Claim
- (4) Select Submit Claim With Grants TP









(5) Click on <u>Claim</u> under the **Action** column (only approved grants with completed trainings/events will be displayed)

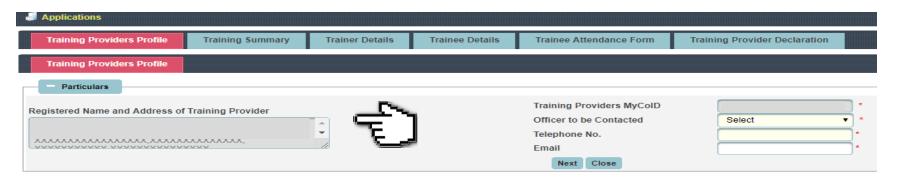
Search Criteria						
Grant ID						
Course Title						
Scheme	Select					
Training Date	То					
Approved Date	То					
Approved Amount (RM)	т	o				
	Search Reset	Close				
Approved Grant						
9 records found, displaying 1 to 5 records.				[First/Prev]	, 2 [Next	Last]
Grant ID	Course Title	Approved Date	Approved Amount (RM)	Start Date	End Date	Action
72641MSBL-Khas20143576	Course Title	30/04/2014	1,370.00	01/05/2014	01/05	Claim
	MS OFFICE TRAINING FOR OFFICE ADMINISTRATOR	30/04/2014	1,200.00	29/04/2014	29/04	Claim
72841MSLB20144797	"KEEPERS OF THE FLAME" - SELF AUTHORISED LEADERSHIPPROGRAMME	20/02/2014	7,700.00	21/02/2014	21/02/2014	Claim
72641MSLB20145110	s	13/02/2014	2,500.00	04/02/2014	04/02/2014	Claim
72641MSLB20149268	ADMINISTRATIVE SKILLS FOR ADMINISTRATORS, SECRETARIES AND COORDINATORS	10/02/2014	3,644.50	11/02/2014	11/02/2014	Claim
Unsubmitted Claim						
One record found.			į.			1
Grant ID	Course Title	Approved Date	Approved Amount (RM)	Start Date	End Date	Action
EVT\MFW\EVT\2014\449	HR Clinic	22/01/2014	-	24/01/2013	24/0	Claim



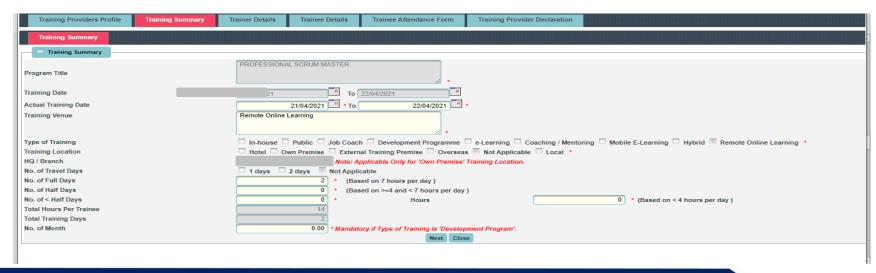


CLAIM PROCESS THROUGH e-TRIS (HRD CORP CLAIMABLE COURSE – TRAINING PROVIDER)

(6) Provide the contact details of the <u>Officer in Charge</u> or select <u>Others</u> if the name is not in the system and click <u>Next</u>



(7) Verify the information (pre-populated from the Grant application), then click **Next**





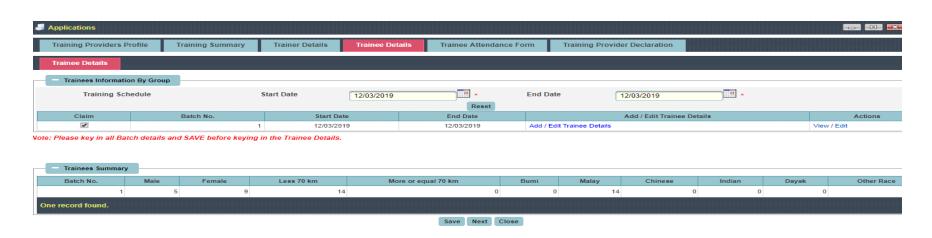




(8) Fill in Trainer Information (updated by the training provider) then click Next



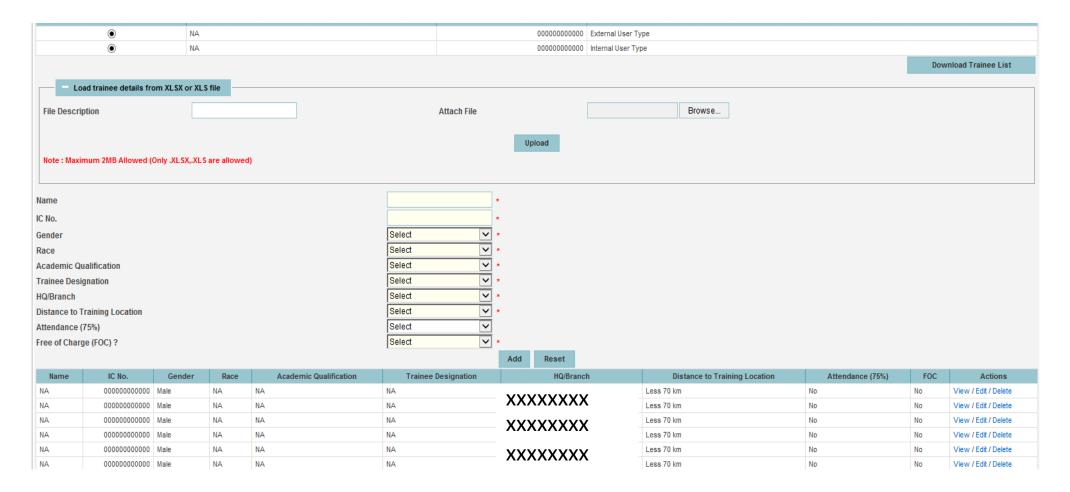
(9) Key in Trainee Attendance (updated by the training provider) then click Next







(10) Update trainee attendance (75%) by clicking **Edit**, select **Yes**, click **Update**, and upon updating, click **Save**



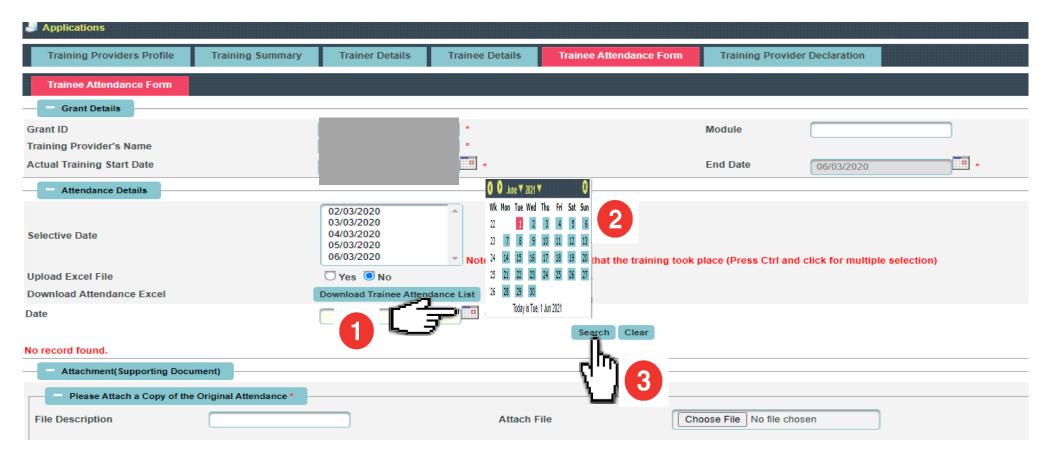




(11) There are two (2) options to upload the daily attendance data:

Option (1)

- By selecting the training date on the calendar and clicking **Search**.

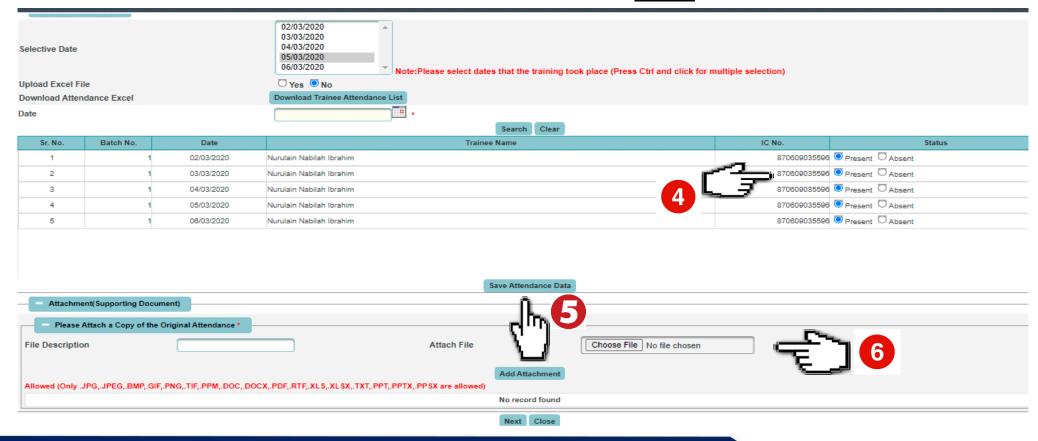






Please update the attendance list accordingly; by indicating "**Present**" or "**Absent**", then clicking **Save Attendance Data**. The list must be updated for each training day.

Please also attach the T3 form attendance form and click Next.



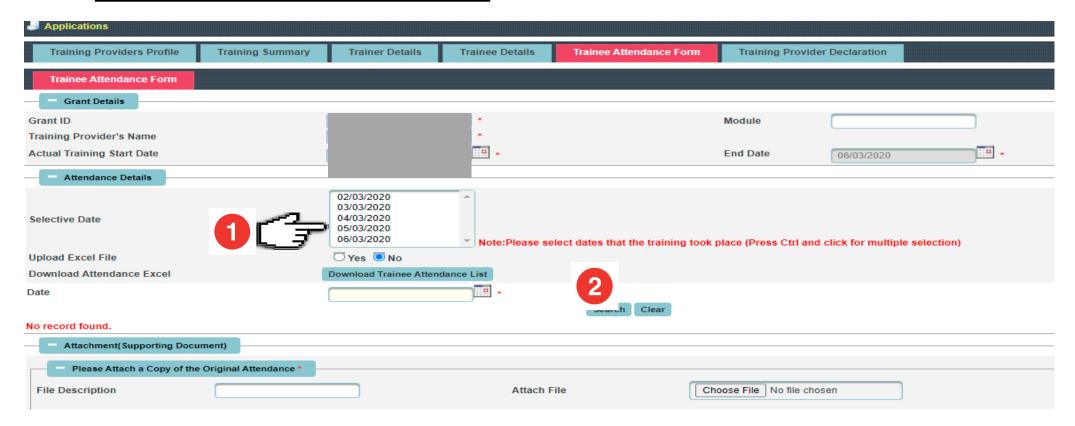




Option (2)

By selecting the training date in <u>Selective Date</u> (press **Ctrl button** if you want to highlight all training dates)

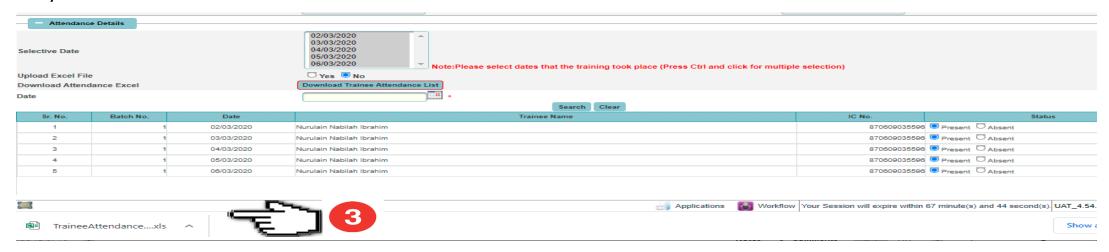
- Click **Download Trainee Attendance List**



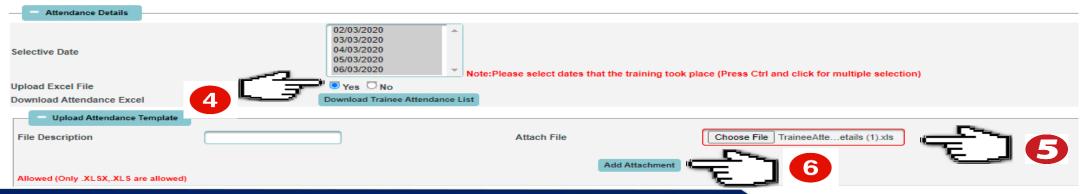




The system will generate the trainee attendance list in an Excel file (please open and save the file)



Tick Yes to **Upload Excel File**, upload the saved Excel file and click **Add Attachment**.



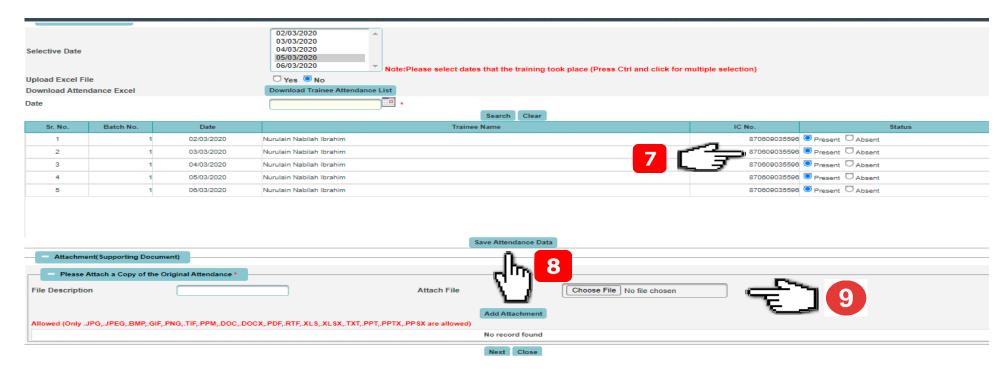




The system will upload the trainee information based on the uploaded Excel file.

Please update the attendance list accordingly; by indicating "**Present**" or "**Absent**", then clicking **Save Attendance Data**. The listing must be updated for each training day.

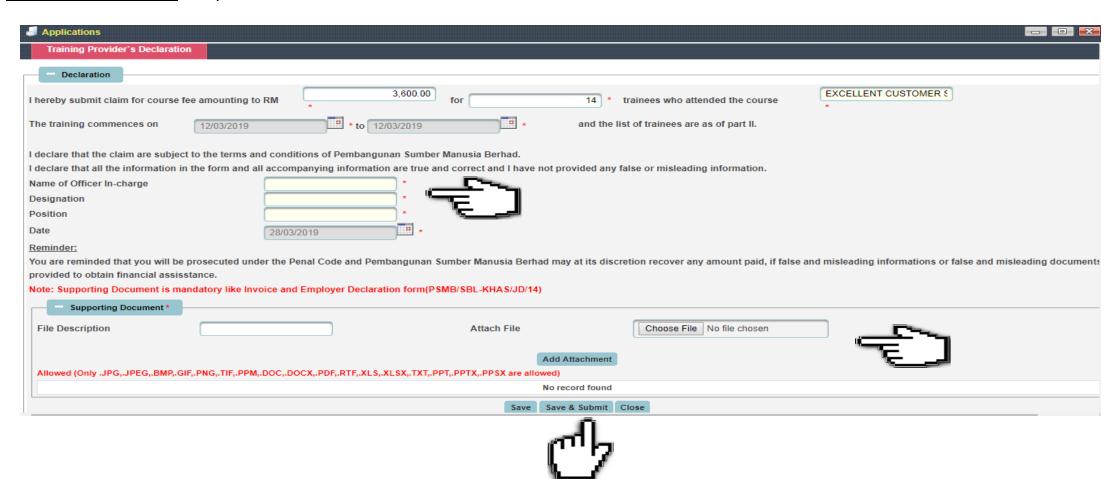
Please also attach the T3 attendance form and click Next.







(12) Fill in the training provider declaration form and attach the required documents, then click **Save & Submit** to proceed.



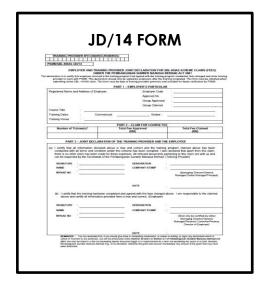




IMPORTANT DOCUMENTS







	T3 FORM						
FOR SIL-RANA SCHEME CINLY PRIMODIL-RANAFTER ATTEMBANCE LIST No. american for must be exclused after such before the cine. Some firm in the primodition of the cine. Some FRANCE LIST No. american for must be exclused after such before the cine. Some FRANCE LIST No. american for must be exclused after the primodition of the cine. The primodition of the cine.							
No.	Name of Trainee(s)	Name of Employer(s)	NRIC	Citizenship	Sex	Signature*	
-					_		
-					_		
7							
Loren	ify that all trainees listed :	show had fully attended t	the training				
			-				
	: SWA						
D	ESIGNATION :	Meneging Director/Gen	DATE	- :			
		Manager Principal					
	RAINING : ROVIDER'S STAMP						
	This atten	ake a separate attachmer dance list must be prepar if the relevant date of train	red on daily basis a	nd signed by the I			

JD/14 Form

- Can only be approved by <u>MANAGER</u> level and above
- Can only be approved after training completion
- <u>MUST</u> be filled in completely by training provider as per requirement and submitted to employer for declaration

T3 Form

- Must be filled in by training provider who must ensure that trainees sign the form on daily basis
- For remote online training, all trainee information needed to be filled in, but physical signatures are not necessary
- Must be declared by the training provider and fulfilled as per form requirement
- HRD Corp may request for any other relevant documents for verification/confirmation purposes





INVOICE

Invoice

- Must be addressed to Pembangunan Sumber Manusia Berhad @ Human Resource Development Corporation
- Its description must include employer name, training programme title, and training date
- Training provider <u>MUST</u> indicate <u>SST number</u> in the invoice and <u>REMOVED</u> the SST number in the invoice if already de-registered. This SST number must be updated in the invoice during the claim submission

Attendance Report

ATTENDANCE REPORT

- Must be retrieved from the online training platform system.
- Must show each of trainee's complete name, training date, log-in and log-out times, or total duration of training
- Must be signed by both training provider and employer with person's name, designation, company stamp and date
- If training provider is unable to generate attendance report (due to some permitted circumstances), training provider needs to provide confirmation letter from employer and copy of certificate for each trainee





Digital Signature & Company Stamp

DIGITAL SIGNATURE & COMPANY STAMP

- Training provider is required to get a confirmation letter/email from employer verifying/endorsing the digital signature and company stamp and stating the reason for not being able to provide a physical declaration
- The confirmation letter/email needs to be uploaded and attached during claim submission

JD/14 Form

	th PSMB. This de	ved in the train claration shou			ining completed. This form must be attach Lavailable for future verification by PSMB.
		ı	PART 1 – EMPLOY	ER'S PARTICULAR	t
Registered Name an	d Address of Em	ployer:		Employer Code	: 24680Y
ABC Sdn Bhd				Approval No	: 24680Y_23_0001
Jalan Beringin, 5049	0 Kuala Lumpur	(2)		Group Approved	:
				Group Claimed	:
Course Title	: Microsof	t Excel Interr	nediate		
Training Dates	: C	ommenced:	1 January 2023	Ended:	2 January 2023
Training Venue	: Hotel Pre	emiera, Kual	a Lumpur		
			PART 2 - CLAIM	FOR COURSE FEE	Ē
Number of Tra	ainee(s)*		Total Fee Appro	oved	Total Fee Claimed
5			(RM) 14,200		(RM) 8,400
(a) I certify that all conducted with a there is no other	information de all terms and co claim has been	clared above ndition under made for the	r this scheme has b	ct and the training een complied. I also evant documents pe	program claimed above has been o declared that apart from this claim, ertaining to this claim are with us and
(a) I certify that all conducted with a there is no other	information de all terms and co claim has been	clared above ndition under made for the	e is true and corre r this scheme has b ese expenses. All re mbangunan Sumbe	ct and the training een complied. I also evant documents pe	program claimed above has been o declared that apart from this claim, ertaining to this claim are with us and Training Provider)
(a) I certify that all conducted with a there is no other can be inspected	information de all terms and co claim has been	clared above ndition under made for the riat of the Pe	e is true and corre r this scheme has b se expenses. All re mbangunan Sumbe	ct and the training een complied. I also evant documents per r Manusia Berhad. (program claimed above has been of declared that apart from this claim, ertaining to this claim are with us and Training Provider) MANAGER NY7 SON BHD
(a) I certify that all conducted with a there is no other can be inspected SIGNATURE	information de all terms and co claim has been d by the Secretar	clared above ndition unde made for the riat of the Pe	e is true and corre r this scheme has b se expenses. All re mbangunan Sumbe	ct and the training een complied. I also evant documents por Manusia Berhad. (NATION :	program claimed above has been o declared that apart from this claim, ertaining to this claim are with us and Training Provider)
(a) I certify that all conducted with a there is no other can be inspected SIGNATURE NAME	information de all terms and co claim has been d by the Secretar :	clared above ndition unde made for the riat of the Pe	e is true and corre r this scheme has b se expenses. All re mbangunan Sumbe	ct and the training een complied. I also evant documents por Manusia Berhad. (NATION :	program claimed above has been of declared that apart from this claim, ertaining to this claim are with us and Training Provider) MANAGER XYZ SDN BHD
(a) I certify that all conducted with a there is no other can be inspected SIGNATURE NAME MYKAD NO	information detail terms and conclaim has been dieby the Secretarisis MOHD ZAMR: 811111-11-11	clared above ndition under made for the riat of the Pe	e is true and corre r this scheme has b see expenses. All re mbangunan Sumbe DESIG COMP	ct and the training een complied. I also evant documents per Manusia Berhad. (NATION : ANY STAMP : 6	program claimed above has been of declared that apart from this claim, ertaining to this claim are with us and Training Provider) MANAGER XYZ SDN BHD 1234p Jalan Pahang 13000 KL
(a) I certify that all conducted with a there is no other can be inspected SIGNATURE NAME MYKAD NO	information detail terms and conclaim has been dieby the Secretarisis MOHD ZAMR: 811111-11-11	clared above ndition under made for the riat of the Pe	e is true and corre r this scheme has b see expenses. All re mbangunan Sumbe DESIG COMP DATE eted and agreed with d here is true and co	ct and the training een complied. I also evant documents per Manusia Berhad. (NATION : ANY STAMP : 6	program claimed above has been o declared that apart from this claim, ertaining to this claim are with us and Training Provider) MANAGER XYZ SDN BHD 1234-Jalan-Confidential Manager/Principal Agood KL 3 JANUARY 2023 above. I am responsible to the claime MANAGER MANAGER
(a) I certify that all conducted with a there is no other can be inspected SIGNATURE NAME MYKAD NO	information detail terms and conclaim has been if by the Secretar MOHD ZAMR	clared above ndition under made for the riat of the Pe	e is true and corre r this scheme has b se expenses. All re mbangunan Sumbe DESIG COMP DATE eted and agreed with d here is true and co	ct and the training een complied. I also evant documents per Manusia Berhad. (NATION : ANY STAMP : th the fees charged a rrect. (Employer)	program claimed above has been of declared that apart from this claim, ertaining to this claim are with us and Training Provider) MANAGER XYZ SDN BHD 1234713131 Pahang 1234713131 Pahang 149000 KL 3 JANUARY 2023 above. I am responsible to the claime MANAGER MANAGER MANAGER ARC SDN BHD
(a) I certify that all conducted with a there is no other can be inspected SIGNATURE NAME MYKAD NO (b) I certify that above and of SIGNATURE	information de- all terms and co- claim has been if by the Secretar MOHD ZAMR 811111-11-11 the training had certify all informations Boundary	clared above ndition under made for the riat of the Pe 11 11 been complition provided	e is true and corre r this scheme has b se expenses. All re mbangunan Sumbe DESIG COMP DATE eted and agreed with d here is true and co	ct and the training een complied. I also evant documents per Manusia Berhad. (NATION : ANY STAMP : h the fees charged a rrect. (Employer)	program claimed above has been of declared that apart from this claim, ertaining to this claim are with us and Training Provider) MANAGER XYZ SDN BHD 1234n Jalan Pahang 1234n Jalan Pahang 149000 KL 3 JANUARY 2023 above. I am responsible to the claime





No	Item Description	Requirement
1	Training Provider MycolD	Must be the same Mycoid registered with HRD Corp
2	Employer Particular	All information must be the same record with HRD Corp
3	Employer CodeApproval NoGroup ApprovedGroup Claimed	 Employer code = Employer MycolD Approval No = Grant Reference No Group Approved = Not applicable Group Claimed = Not applicable
4	Course TitleTraining DatesTraining Venue	 Course Title = similar with course title registered with HRD Corp Training Dates = follow on actual training dates conducted (please amend if the training was postponed from the original training date approved) Training Venue = should be the place training was conducted (F2F) - Please put Remote Online if ROT
5	Number of trainee(s)Total Fee ApprovedTotal Fee Claimed	 Number of trainee(s) = Actual number of trainee(s) attended to the training Total Fee Approved = Total course fee as per grant approval Total Fee Claimed = Actual total course fee want to claim by TP (If there is upfront payment approval, either put the balance 70% amount or full as approval amount)
6	Training Provider Declaration	 Declaration date must after the completion of training Declared by Manager level and above Completed with signature, name, Mykad number or passport number for non-Malaysian, designation and company stamp As per registered with HRD Corp
7	Employer Declaration	 Declaration date must after the completion of training Declared by Manager level and above Completed with signature, name, Mykad number or passport number for non-Malaysian, designation and company stamp As per registered with HRD Corp Digital Signature & Digital Company Stamp are allowed subject to justification letter provided by employer

been disbursed.

| TRAINING PROVIDER MYCOID(ROC/ROB/ROS) | 1 | 2 | 3 | 4 | 5 | X | | | | | | | | |

PEMBANGUNAN SUMBER MANUSIA BERHAD @ HUMAN RESOURCE DEVELOPMENT CORPORATION Wisma PSMB,

- 246 -

Jalan Beringin Damansara Heights, 50490 Kuala Lumpur

Description		Amount (RM)
Training Title: Microsoft Excel Intermediate Training Date: 1 – 2 January 2023 Employer: ABC Sdn Bhd Venue: Hotel Premiera, Kuala Lumpur	3	12,000.00
Less: 30% Upfront Payment	4	(3,600.00)
	Total Amount	8.400.00

Total: Ringgit Malaysia Eight Thousand Four Hundred Only

NOTE: Please Make Cheque Payable to XYZ SDN BHD Account Number: CIMB 861067453 SST Registration No = Not Registered

Ma	Hom Description	Do notice we and
No	Item Description	Requirement
1	Invoice	 Invoice / Tax Invoice / Sales Invoice etc Not accepted- Proforma Invoice / Quotation
2	Invoice Name & Address	Should be address and bill either to Human Resource Development Corporation or Pembangunan Sumber Manusia Berhad with registered address
3	Invoice Description	 TP indicate Grant Approval Number *Acceptable information Course Title = aligned with JD/14 form & similar with course title registered with HRD Corp Training Dates = aligned with JD/14 form & follow-on actual training dates conducted (please amend if the training was postponed from the original training date approved) Training Venue = aligned with JD/14 form & should be the place training was conducted (F2F) - Please put Remote Online if ROT
4	Upfront Payment	Must show the breakdown of upfront payment received (if any)
5	Total Amount	 Should be similar with total course fee as per grant approval Should show the balance 70% course fee amount (if there is approval of upfront payment)
6	Additional Information	 Please indicate your SST Status (Registered / Not Registered) If registered with Royal Malaysia Custom (Jabatan Kastam Malaysia) – please indicate your SST Registration Number. Kindly remove the SST Registration No from the invoice if Training Provider has cancelled the registration

T3 Attendance Form - Physical Training



FOR HRDCORP CLAIMABLE COURSE ONLY

PSMB/SBL-KHAS/T3/01

ATTENDANCE LIST

This attendance list must be enclosed when submitting the claim form PSMB/SBL-KHAS /JD/14

Course Title Microsoft Excel Intermediate Dates of Training 1 January 2023

	2	3	_4_	_ 5 _		6_
No.	Name of Trainee(s)	Name of Employer(s)	NRIC	Citizenship	Sex	Signature*
1	Mohd Ali Abshah	ABC Sdn Bhd	771111111111	Malaysian	M	
2	Lee Sau Har	ABC Sdn Bhd	821212145214	Malaysian	F	
3	Sumathi A/P Murugan	ABC Sdn Bhd	811011105022	Malaysian	F	
4	Radhi Kamaruzaman	ABC Sdn Bhd	880202085411	Malaysian	М	
5	Wan Saiful Wan Ridzuan	ABC Sdn Bhd	001212145513	Malaysian	М	

I certify that all trainees listed above had fully attended the training.

NAME

PROVIDER'S STAMP

SIGNATURE Mohd Zamri

Mohd Zamri 1 January 2023

DESIGNATION

DATE

Managing Director/General Manager/Principal

XYZ SDN BHD 1234, Jalan Pahang

* Note: 1. Please make a separate attachment if more space is required

2. This attendance list must be prepared on daily basis and signed by the trainee in each column of the relevant date of training if he/she had attended the programme on that day

No	Item Description	Requirement
1	Course TitleDates of Training	 Course Title = aligned with JD/14 Form & similar with course title registered with HRD Corp Dates of Training = aligned with JD/14 Form & follow-on actual training dates conducted (please amend if the training was postponed from the original training date approved)
2	Name of Trainee(s)	Should be aligned with trainee(s) name in the eTRiS system
3	Name of Employer(s)	Should be aligned with JD/14 form & similar with information registered with HRD Corp (avoid using short-form)
4	IC Number	Should be aligned with trainee(s) IC number in the eTRiS system
5	Citizenship	Only include Malaysian trainee(s)
6	• Signature	 Signature is compulsory for physical training Digital signature – employer need to provide justification letter
7	Declaration	 Declaration date must on training date or after completion of the training by Training Provider Must be declared by Manager level and above Should completed with signature, name, designation and company stamp As per registered with HRD Corp

T3 Attendance Form - ROT / E-Learning/ Mobile Learning

FOR HRDCORP CLAIMABLE COURSE ONLY

PSMB/SBL-KHAS/T3/01

ATTENDANCE LIST

This attendance list must be enclosed when submitting the claim form PSMB/SBL-KHAS /JD/14

Course Title Microsoft Excel Intermediate 1 January 2023 Dates of Training

	2	3	_4_	_ 5 _		6_
No.	Name of Trainee(s)	Name of Employer(s)	NRIC	Citizenship	Sex	Signature*
1	Mohd Ali Abshah	ABC Sdn Bhd	771111111111	Malaysian	М	
2	Lee Sau Har	ABC Sdn Bhd	821212145214	Malaysian	F	
3	Sumathi A/P Murugan	ABC Sdn Bhd	811011105022	Malaysian	F	
4	Radhi Kamaruzaman	ABC Sdn Bhd	880202085411	Malaysian	M	
5	Wan Saiful Wan Ridzuan	ABC Sdn Bhd	001212145513	Malaysian	М	

I certify that all trainees listed above had fully attended the training.

NAME Mohd Zamri

SIGNATURE

MohdZamri 1 January 2023

DESIGNATION

DATE

Managing Director/General Manager/Principal

XYZ SDN BHD PROVIDER'S STAMP 1234, Jalan Pahang

* Note: 1. Please make a separate attachment if more space is required

2. This attendance list must be prepared on daily basis and signed by the trainee in each column of the relevant date of training if he/she had attended the programme on that day

Ma	Ham Danadakan	De voltes es est
No	Item Description	Requirement
1	Course TitleDates of Training	 Course Title = aligned with JD/14 Form & similar with course title registered with HRD Corp Dates of Training = aligned with JD/14 Form & follow-on actual training dates conducted (please amend if the training was postponed from the original training date approved)
2	Name of Trainee(s)	Should be aligned with trainee(s) name in the eTRiS system
3	Name of Employer(s)	Should be aligned with JD/14 form & similar with information registered with HRD Corp (avoid using short-form)
4	IC Number	Should be aligned with trainee(s) IC number in the eTRiS system
5	Citizenship	Only include Malaysian trainee(s)
6	• Signature	Not required
7	Declaration	 Declaration date must on training date or after completion of the training by Training Provider Must be declared by Manager level and above Should completed with signature, name, designation and company stamp As per registered with HRD Corp

System Generated Attendance Report





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Microsoft Excel Intermediate Trainee's Name
Mohd Ali Abshah
Lee Sau Har
Sumathi A/P Murugan
Radhi Kamaruzaman
Wan Saiful Wan Ridzuan

Email
ali@abc.com
leesauhar@abc.com
sumathi@abc.com
radhikamaruzaman@abc.com
wansaiful@abc.com

Join Time 01/02/2023 8:41am 01/02/2023 9:12am 01/02/2023 8:48am 01/02/2023 9:30am 01/02/2023 8:27am Leave Time 01/02/2023 5:01pm 01/02/2023 5:05pm 01/02/2023 5:10pm 01/02/2023 5:00pm 01/02/2023 5:07pm Attendance Duration 472 484 489 471

Name
Designation
Date
Company Stamp

Teaining Provider Mohd Lamri

Mohd Zamri Manager 1/2/2023

XYZ SDN BHD 1234, Jalan Pahang 49000 KL

5

Signature Name Designation Date Company Stamp Employer Amir Dorhan Amir Borhan

Amir Borhan Manager 1/2/2023 6

ABC SDN BHD 4567, Jalan Perak 56000 KL

No	Item Description	Requirement
1	Training Title	 aligned with JD/14 form, Invoice & T3 form & similar with course title registered with HRD Corp
2	Trainee's Name	Should be aligned with trainee(s) name in the eTRiS system and Attendance T3 form
3	Join Time & Leave Time	 Generated by the online platform system Captured trainee's join time & leave time with training date
4	Attendance Duration	Total duration attended by the trainee'sCaptured & auto calculated by the system
5	Training Provider Declaration	 Must be declared by training provider with signature, authorized officer name & designation, company stamp and date Declaration date should on or after training date
6	Employer Declaration	 Must be declared by employer with signature, authorized officer name & designation, company stamp and date Declaration date should on or after training date

Additional Information





- All documents must be attached in PDF format.
- 2. All documents must be in English or Bahasa Melayu only.
- 3. All information in the documents must be complete to avoid claim query by officer
- 4. Training claims must be submitted within six (6) months after training completion
- 5. Change of training date / postponement of training date is allowed and can be made during claim submission.
- 6. Digital signature & digital company stamp are accepted subject to justification letter provided by employer
- 7. Declaration date in all documents supposedly on or after completion of the training
- 8. JD/14 form must be declared by Manager level and above (Training Provider & Employer)
- 9. Invoice must show the calculation breakdown if any approval upfront amount.
- 10. Attendance T3 form only required declaration from training provider, employer is not necessary
- 11. Attendance T3 form only applicable for trainee(s) who attended/comply to 75% attendance (physical) or 75% of minimum hour (ROT)
- 12. Exclude Non-Malaysian trainee(s) in Attendance T3 form
- 13. All trainee(s) information in Attendance T3 form & System Generated Attendance Report should be aligned with trainee(s) information in the eTRiS system
- 14. Replacement of trainee(s) should be updated in the eTRiS system during the claim submission and reflected in the Attendance T3 Form
- 15. Attendance T3 form must be fill up on daily basis (physical) and training date can summarized to 1 form for ROT / E-Learning / Mobile Learning
- 16. System generated attendance report should contain basic information such as training dates, participants full name and total training hours per trainee or trainees timestamp record (log in & log out details)
- 17. System Generated Attendance Report can be declared by authorized officer by the company (not necessary Manager level and above.





SUPPORTING DOCUMENTS FOR ITEMISED CLAIM

ALLOWABLE COST	SUPPORTING DOCUMENTS
Course Fee – Training Provider only	JD/14 Form Invoice Attendance T3 (Face to Face & ROT) System Generated Attendance Report (ROT)
Transportation Charges – Employer only	Official Receipt & Tax Invoice
Flight Ticket – Employer only	Receipt & Invoice / e-Ticket
Trainee Daily Allowances Trainee Meal Allowances – Employer only	T3 Attendance Form (same with Training Provider)
Trainer Daily Allowances Trainer Meal Allowances – Employer only	No Document Required
Consumable Training Materials – Employer only	

*Note:

HRD Corp may request for any other relevant documents for verification/confirmation purposes.





4% SERVICE FEE

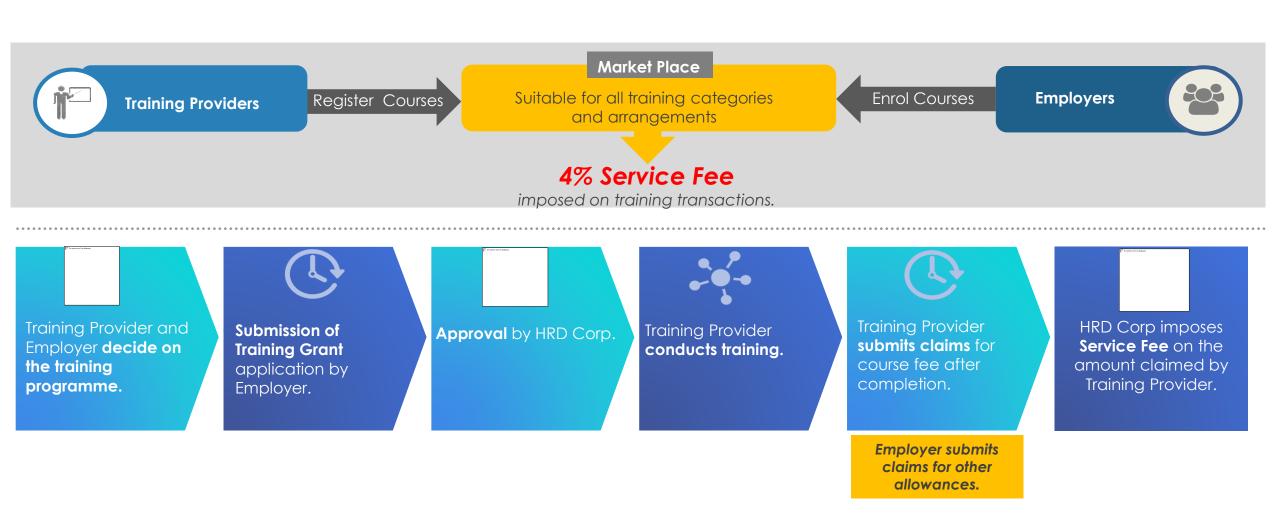
(IMPLEMENTATION & CALCULATION MECHANISM)

SERVICE FEE IMPLEMENTATION MECHANISM





Effective 1 April 2021, a 4% service fee is imposed on all claims made by HRD Corp Registered Training Providers. The 4% service fee will be **deducted from the total approved claim amount**, **exclusive of SST**.



SERVICE FEE IMPLEMENTATION CALCULATION





Is the 4% service fee charged from the total amount inclusive of SST?

The 4% service fee is exclusive of SST charges.

SCENARIO 1

Training provider ABC is a **non-SST-registered company.** If they submit a claim for RM 12,000, the net payable to them would be:

ITEM	TOTAL (RM)
Total Course Fees & Other Fees	12,000.00
- 4% service fee	- 480.00
Net Payable to TP ABC	11,520.00

Note:

Tax invoice for 4% service fee will be issued within three (3) working days from the payment date.

SCENARIO 2

Training provider XYZ is an **SST-registered company**. If they submit a claim for RM 12,000 inclusive SST, the net payable to them would be:

ITEM	TOTAL (RM)
Total Course Fees & Other Fees	11,320.75
SST (from Invoice)	679.25
Total Claim	12,000.00
- 4% service fee	-452.83
Net Payable to TP XYZ	11,547.17

For more information, click **HERE**





E-DISBURSEMENT

E-DISBURSEMENT





- Introduced to employers and training providers in 2003.
- Reimbursement of training grants through direct credit to employer's bank account.
- A secure and fast method of payment.
- A solution for unpresented cheques to employers.
- Training grant will only be paid through e-disbursement beginning from October 2010 for training providers and January 2011, for employers. (Employers' Circular 17/2010)

LIST OF APPROVED BANKS

Affin Bank Berhad	
Affin Islamic Bank Berhad	
Alliance Bank Malaysia Berhad	
Alliance Islamic Bank (M) Berhad	
AmBank (M) Berhad	
Amlslamic Bank (M) Berhad	
Bank Islam Malaysia Berhad	
Bank Kerjasama Rakyat Malaysia Berhad	l
Bank Muamalat (Malaysia) Berhad	
Bank of America (Malaysia) Berhad	
Bank Pertanian Malaysia Berhad (AGRO	BANK)
Bank Pertanian Malaysia Berhad (AGRO	BANK ISLAW
Bank Simpanan Nasional Berhad	
CIMB Bank Berhad	
CIMB Islamic Bank Berhad	
Citibank Berhad	
United Overseas Bank (M) Berhad	

Deutsche Bank (Malaysia) Berhad
Hong Leong Bank Berhad
Hong Leong Islamic Bank Berhad
HSBC Bank Malaysia Berhad
J. P. Morgan Chase Bank Berhad
Kuwait Finance House (Malaysia) Berhad
Malayan Banking Berhad
Maybank Islamic Berhad
OCBC Bank (Malaysia) Berhad
OCBC Al-Amin Bank Berhad
Public Bank Berhad
Public Islamic Bank Berhad
RHB Bank Berhad
RHB Islamic Bank Berhad
Standard Chartered Bank (Malaysia) Berhad
Sumitomo Mitsui Banking Malaysia Berhad
The Royal Bank of Scotland Berhad

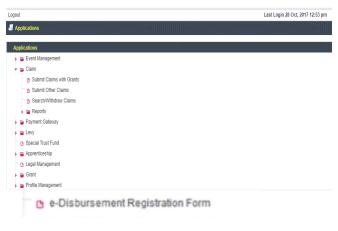
STEPS TO APPLY FOR E-DISBURSEMENT

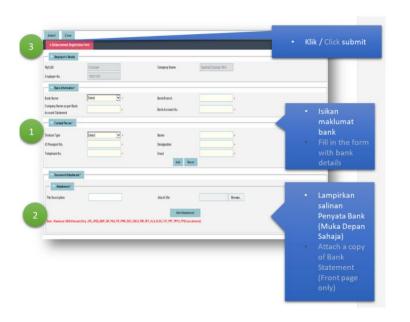




- Click on Application > Profile Management > e-Disbursement Registration Form
- Attach a copy of bank statement. (front page only)
- The application will be processed within three (3) working days upon complete documentation.











Step to Register E-Disbursement

Login to eTRiS System > Application > Profile Management > Employer / Training Provider > E-Disbursement Form and attach latest bank statement (front page only) > Submit.

Note: The approval for E- Disbursement registration will take 3 workings day.







Login to eTRiS System > Application > Profile Management > Training Provider > E-Disbursement Form and attach latest bank statement (front page only) > Submit.

Note: The approval for E- Disbursement registration will take 3 workings day.







STEPS FOR CLAIM WITHDRAWAL







The objective of claim withdrawal is to allow employers to modify approved grants.



Withdrawals must be submitted and approved before modifying the grant application.





- (1) Login to Training Provider e-TRiS account
- (2) Click on **Applications**







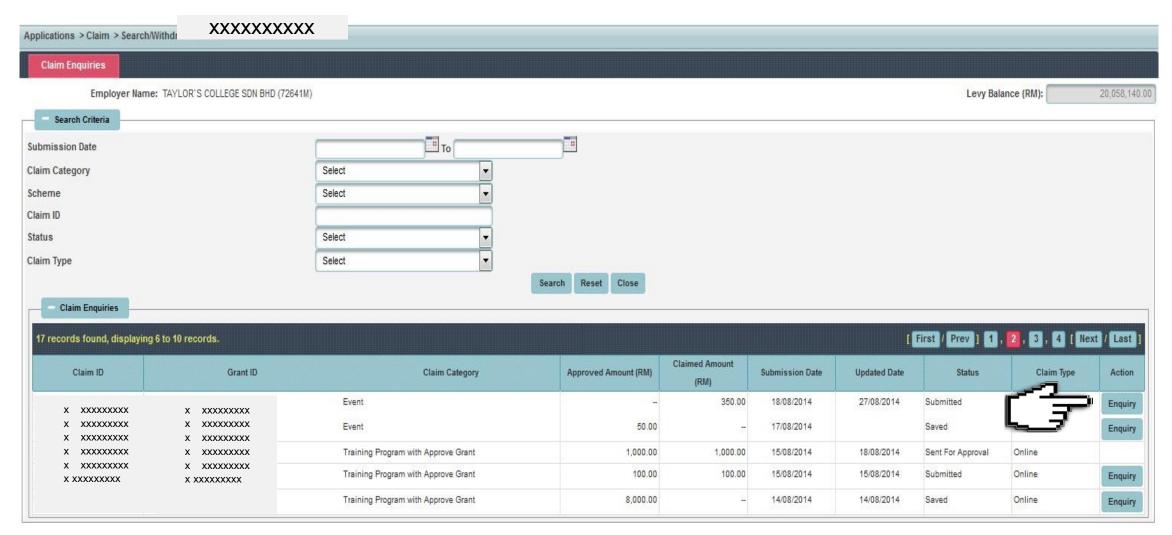
- (3) Click on Claim
- (4) Select **Search/Withdraw Claims**







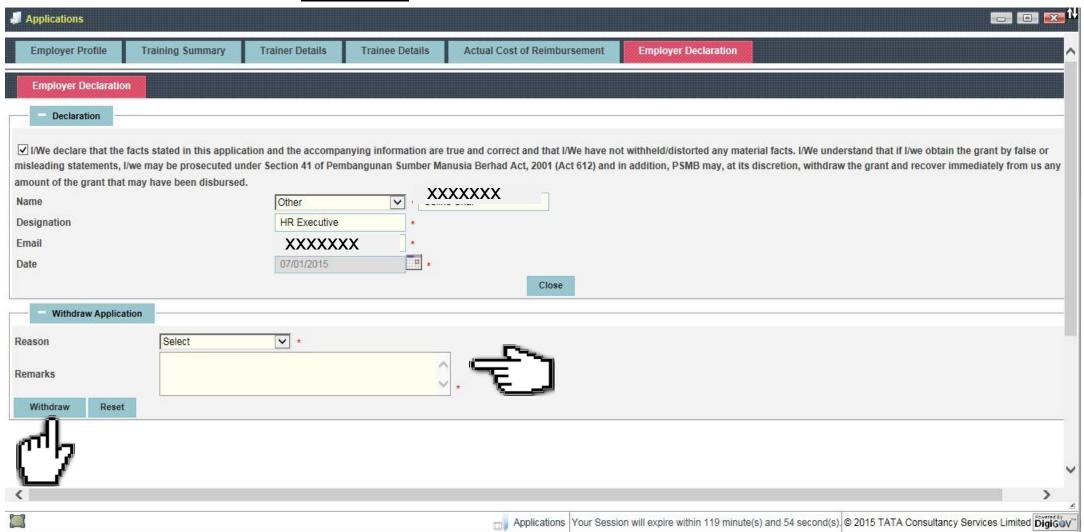
(5) Click on **Enquiry** under the **Action** column







(6) Click the **Employer Declaration** tab, fill in the reason and remarks of withdrawal, then click on **Withdraw** to submit.







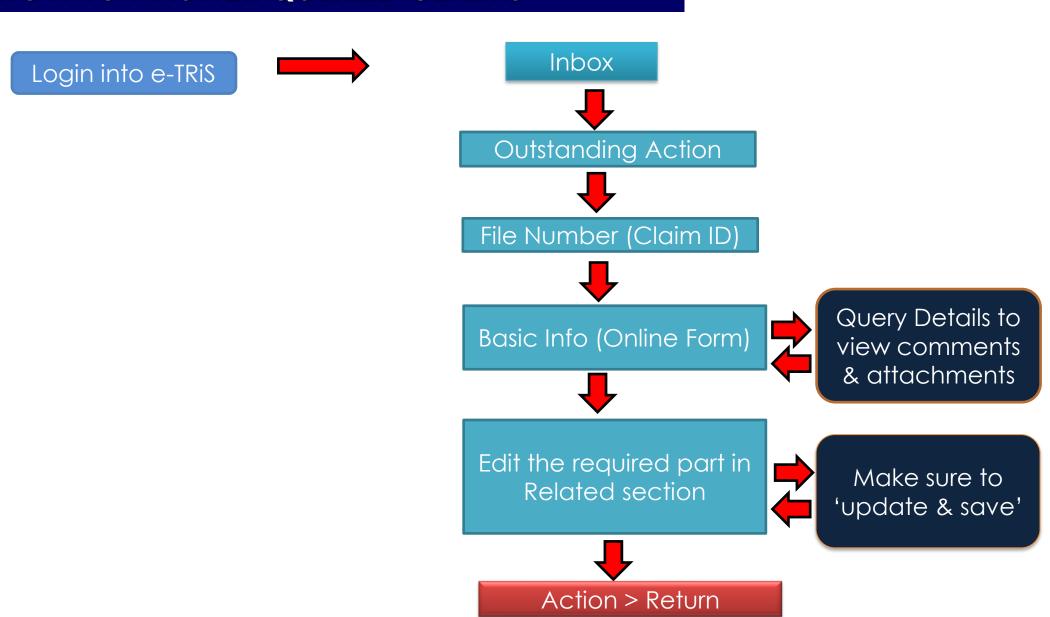
TRAINING PROVIDER

(QUERY SUBMISSION)

HOW TO ANSWER QUERIED CLAIMS













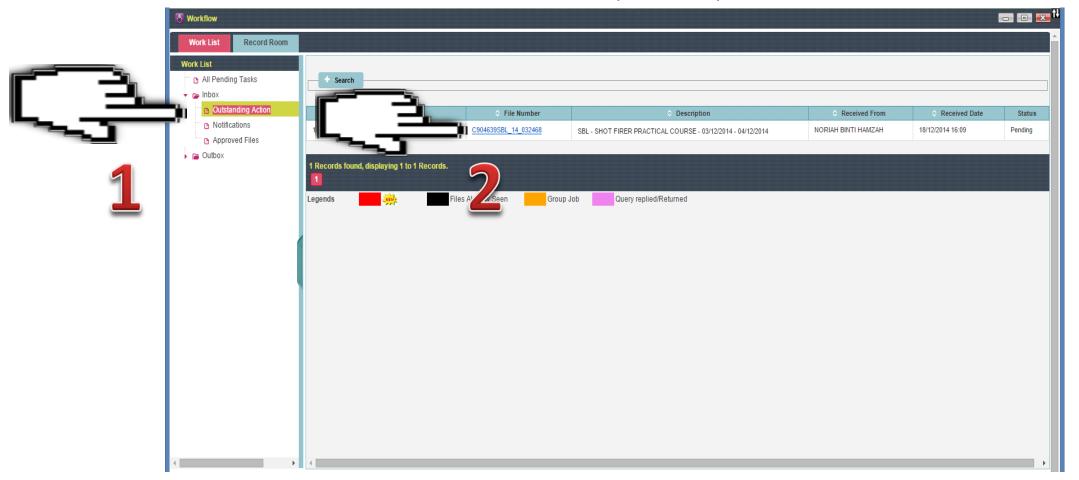
1. Click on **Inbox**







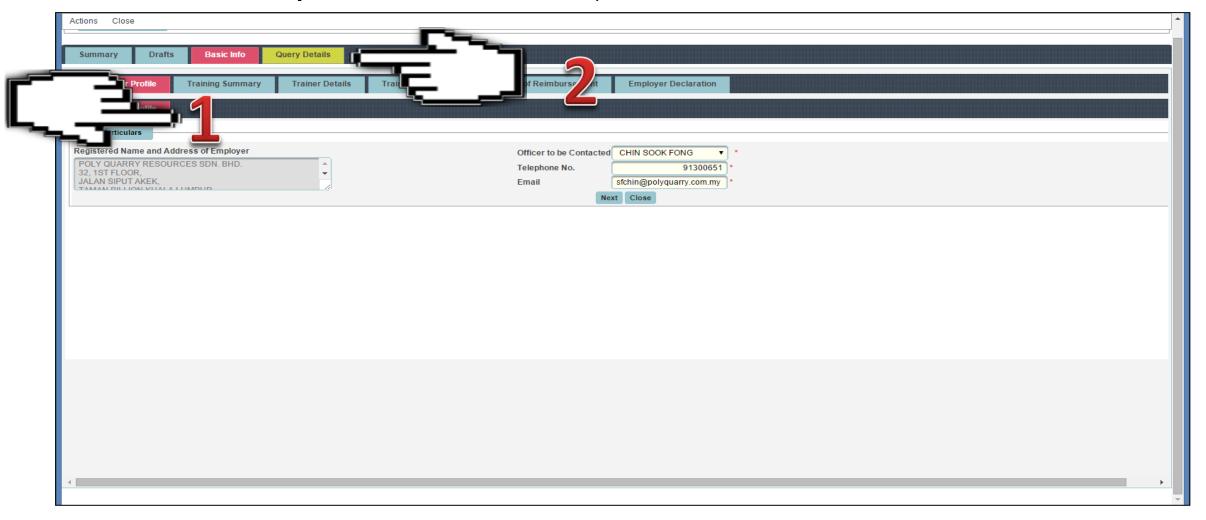
- 1. Expand/drop-down Inbox folder > Outstanding Action
- 2. Click on the respective file number (claim ID)







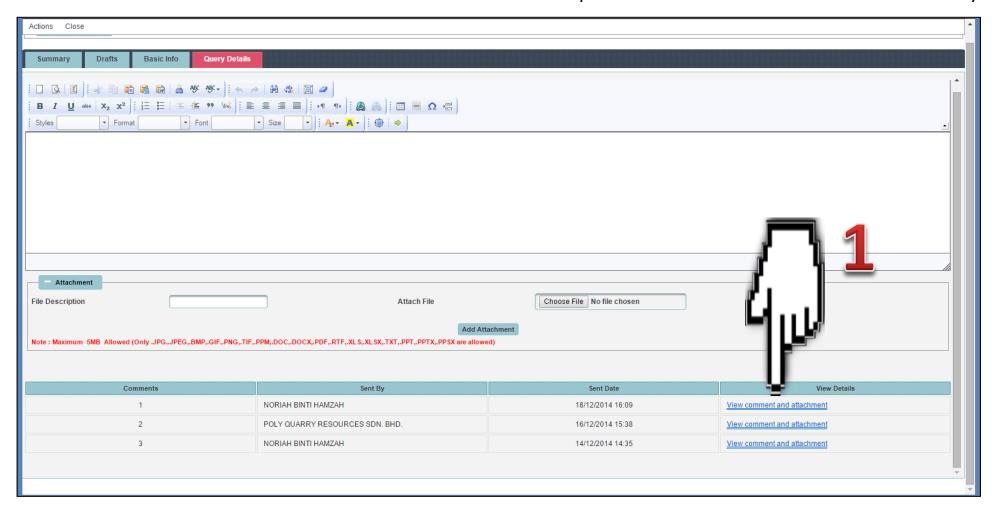
- 1. The screen will lead to the Training Provider Profile subtab under the Basic Info tab
- 2. Click on the **Query Details** tab to view the queries







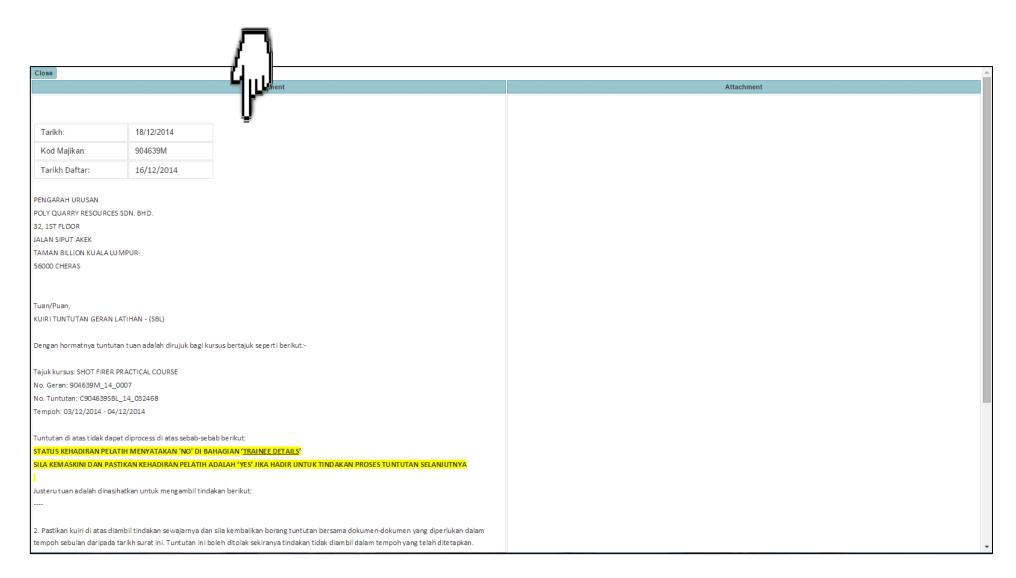
1. Click on View comment and attachment to see the queries and refer attachment if any







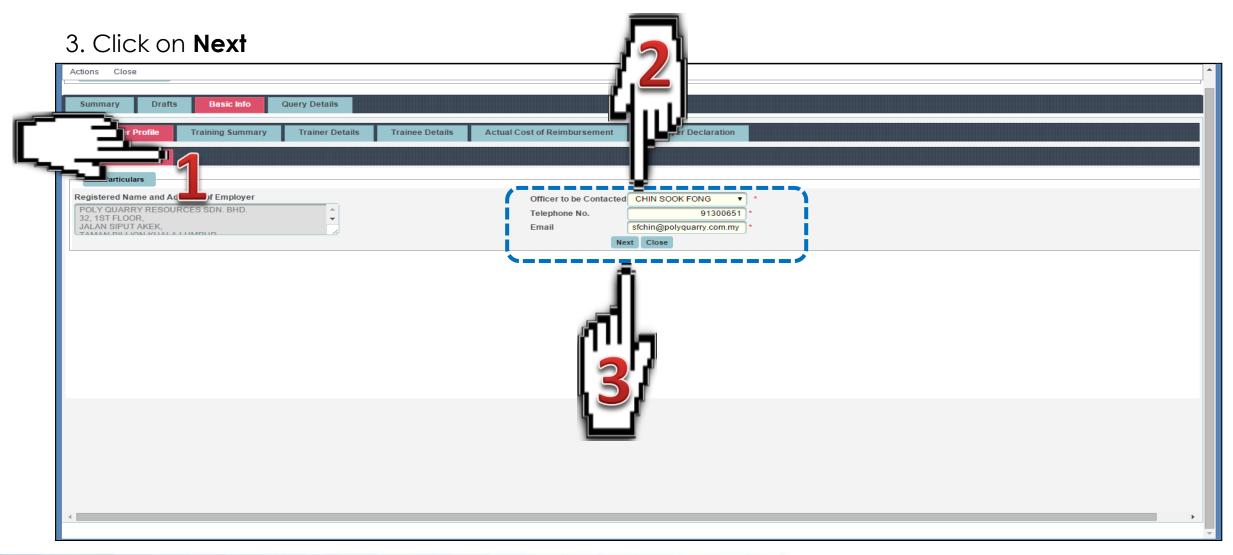
The screen will show the query letter > Close once read







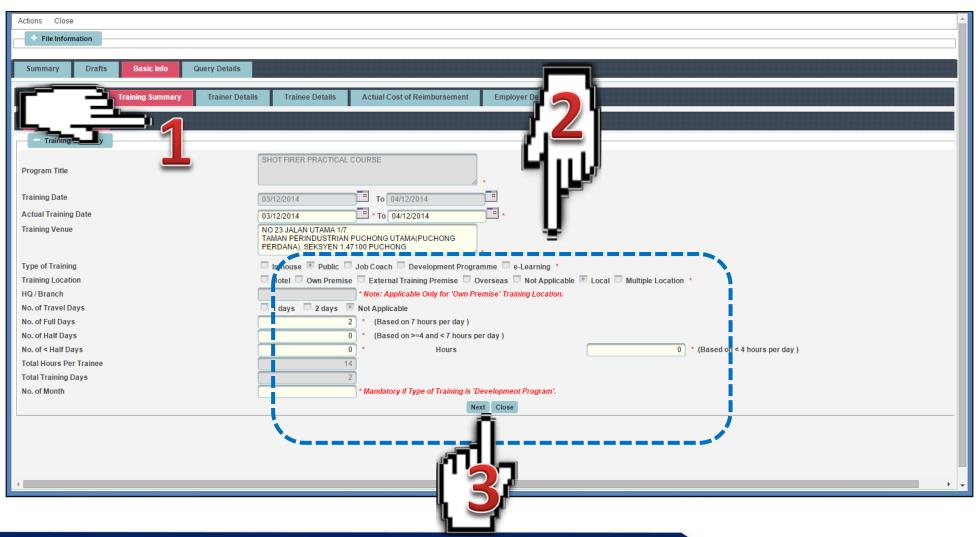
- 1. The screen will return to Training Provider Profile subtab under the Basic Info tab
- 2. Edit if required







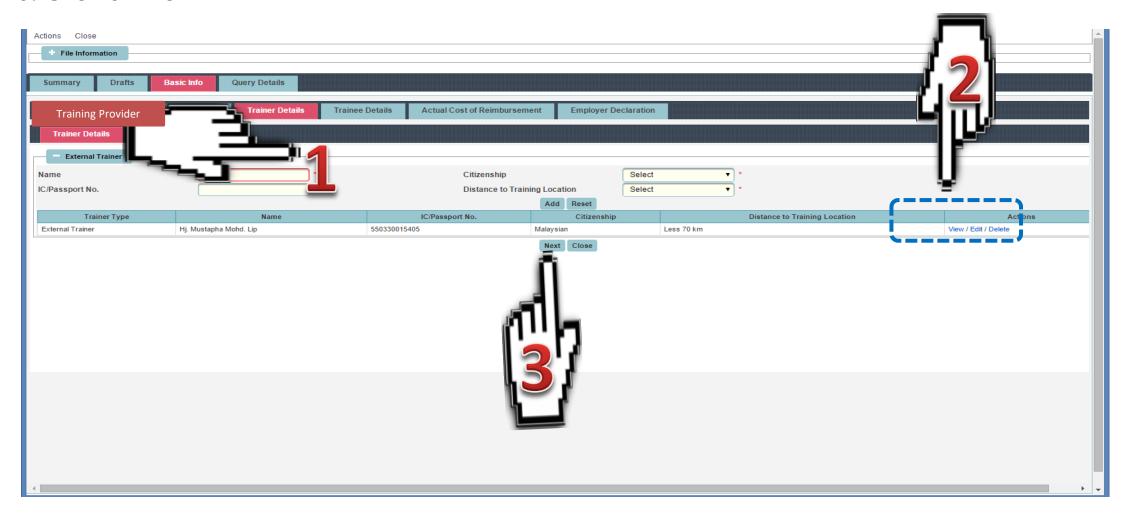
- 1. The screen will lead to the **Training Summary** subtab
- 2. Edit if required
- 3. Click on Next







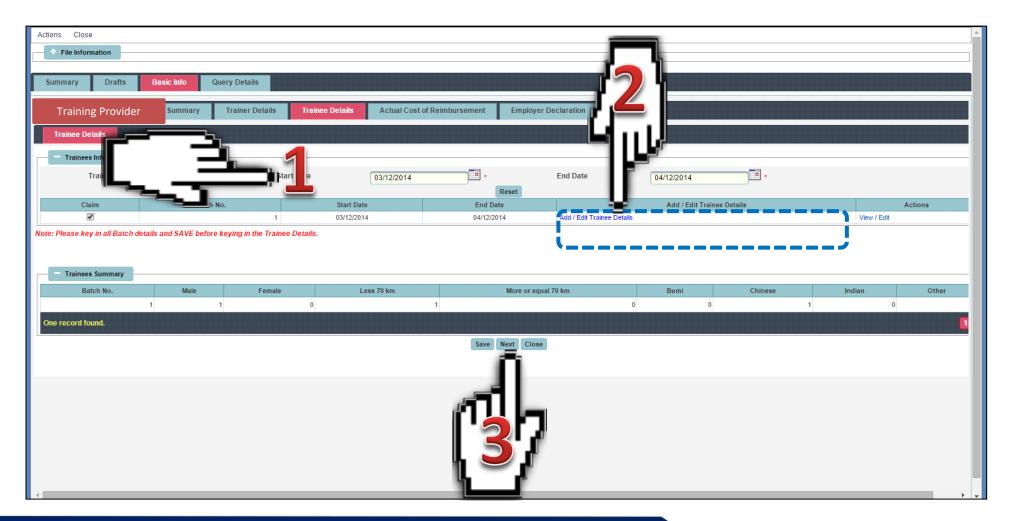
- 1. The screen will lead to the Trainer Details subtab
- 2. Edit if required
- 3. Click on Next







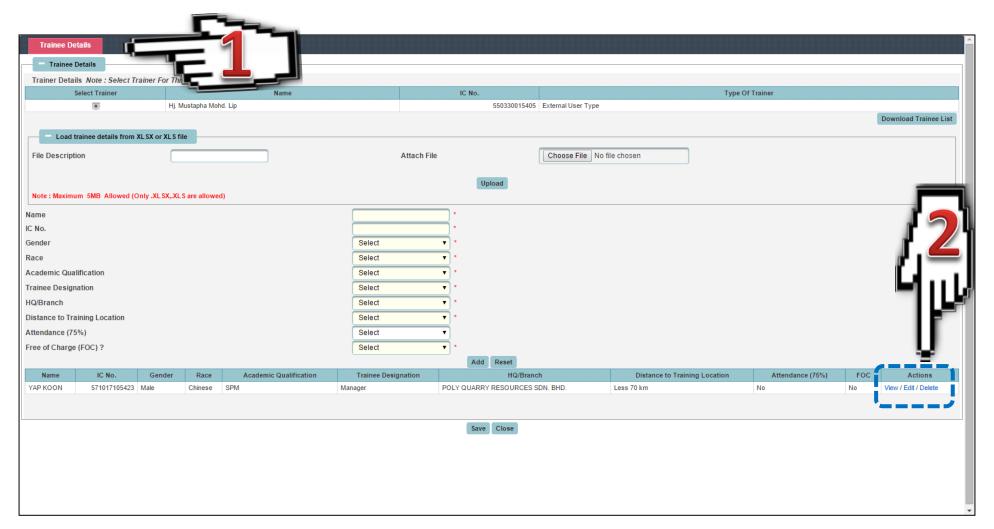
- 1. The screen will lead to the **Trainee Details** subtab
- 2. Click Add/Edit Trainee Details if required
- 3. Click on **Next** to proceed







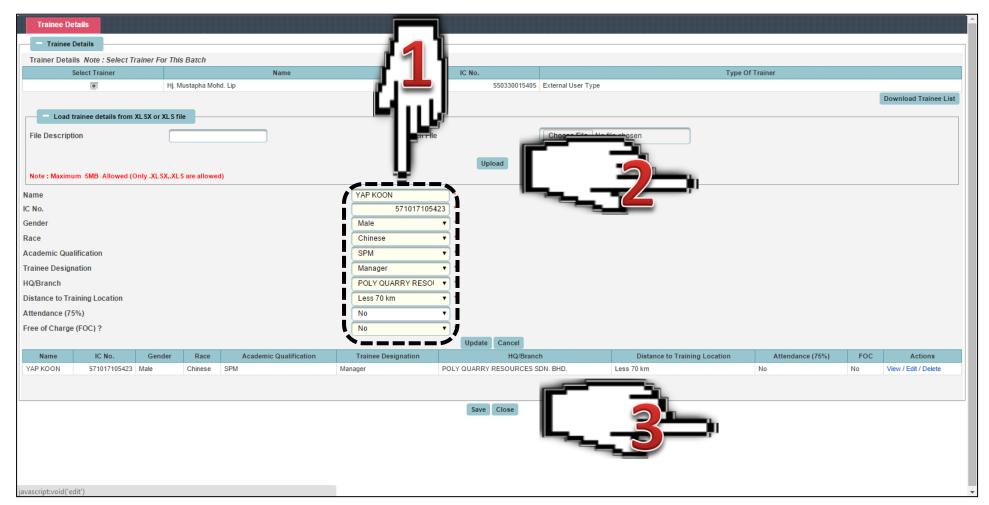
- 1. The screen will lead to the Edit Trainee Details page
- 2. Click on **Edit** to amend







- 1. Trainee Details applicable for editing
- 2. Click **Update** once amended
- 3. Click on Save & Close

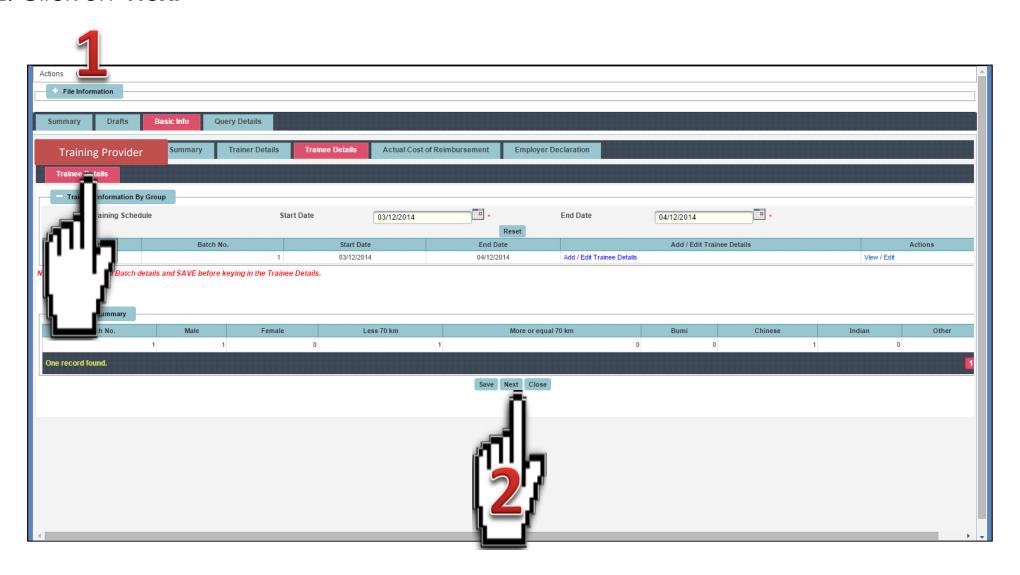






1. The screen will return back to Trainer Details subtab

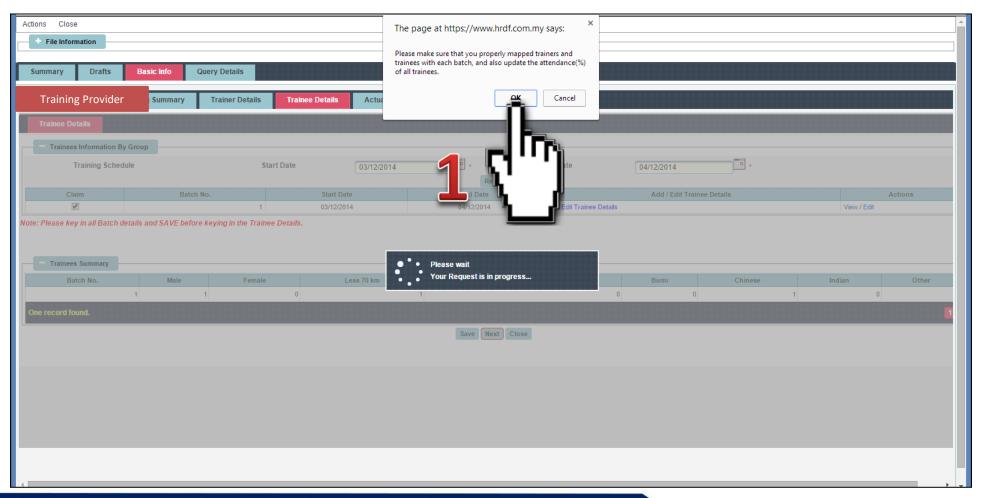
2. Click on Next







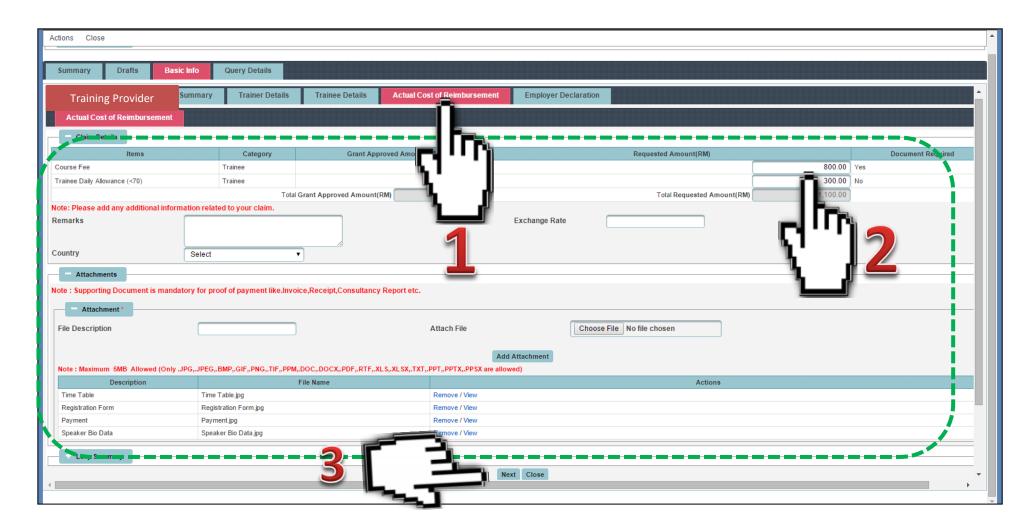
- 1. The pop-up message will appear as below
- 2. Click on **OK**







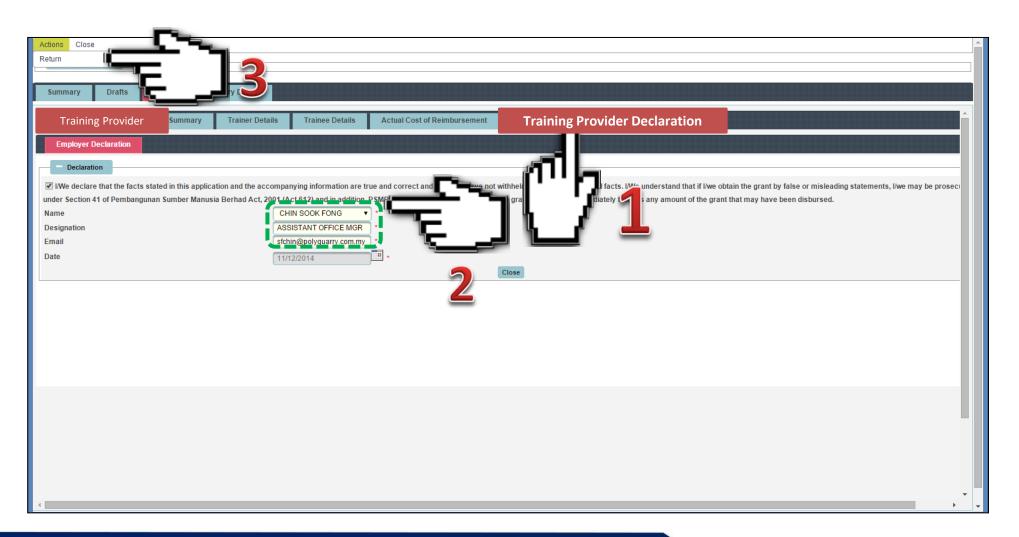
- 1. The screen will lead to the **Actual Cost of Reimbursement** subtab
- 2. Edit if required
- 3. Click on Next







- 1. The screen will finally lead to the Training Provider Declaration subtab
- 2. Edit if required
- 3. Click on Action>Return to resubmit the revised claim







CASE STUDY:





NATIONAL HUMAN CAPITAL CONFERENCE & EXHIBITION

www.hrdcorp.gov.my







31 MAY - 1 JUNE 2023

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GROUP PASS

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GOVERNMENT PASS

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- Access to exhibition booths
- Welcome pack
- Coffee and tea breaks
- Networking lunch

minam o participanto

CLICK HERE TO KNOW MORE





EVALUATION FORM:

EVALUATION FORM







